Migration and Cutover Advisory Group (MCAG) #14 – 24 June 2025

Version 2.0

MHHS-DEL3858

Agenda

| #	Item	Objective	Type	Lead	Time	Page
1	**Welcome**	Chair welcome	Information	Chair	14:00-14:05 *5 mins*	2
2	**Headline Report and Actions**	Approve headline report of previous meeting and review outstanding actions	Decision	Chair and Secretariat	14:05-14:10 *5 mins*	3
3	**Service Design Update**	Elexon (Helix) to provide an update on the Service Design	Information	Helix SM Team (Mark Scott, Ian Giles)	14:10:14:25 *15 mins*	5
4	**M10 Readiness**	Status update on M10 Acceptance Criteria	Information	Programme (Lewis Hall)	14:25-14:40 *15 mins*	18
5	**TORWG Updates**	Provide updates on TORWG	Discussion	Programme (Matthew Breen)	14:45:14:50 *5 mins*	20
6	**DCWG Updates**	Provide updates on DCWG	Discussion	Programme (Matthew Breen)	14:50:14:55 *5 mins*	22
7	**MWG Updates**	Provide updates on MWG	Discussion	Programme (Justin Andrews)	14:55:15:00 *5 mins*	24
8	**IPA Migration & Transition Assurance Update**	Provide updates Migration & Transition Assurance	Information	IPA (Liam Evans)	15:00-15:05 *5 mins*	29
9	**Programme Milestones related to MCAG**	Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval	Information	Programme (PMO)	15:05-15:10 *5 mins*	39
10	**Top Programme Risks related to MCAG**	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	15.10-15:15 *5 mins*	41
11	**Programme Updates**	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	15.15-15:15 *0 mins*	44
12	**Summary and Next Steps**	Summarise actions/decisions and look ahead to the next MCAG	Information	Chair and Secretariat	15:15-15:20 *5 mins*	48

Headline Report and Actions

DECISION: Approve headline report of previous meeting and review outstanding actions

Chair and Secretariat

5 mins

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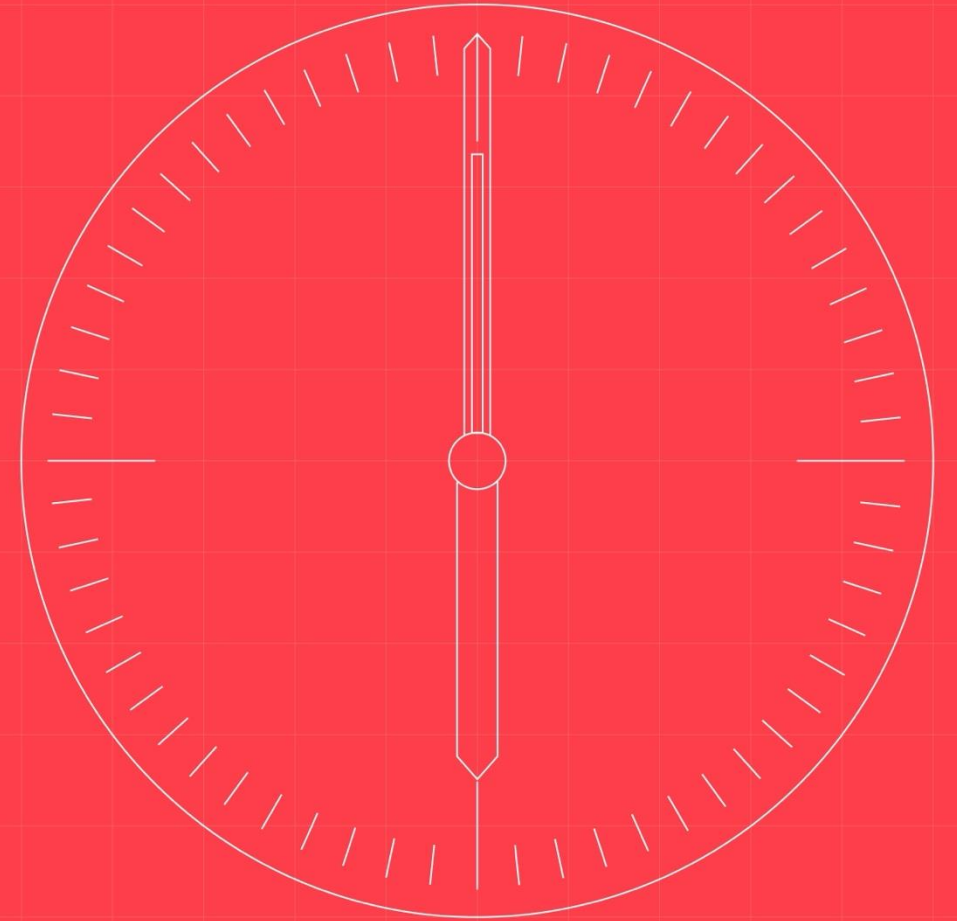
Headline Report and Actions Review

1. Approval of Headline Report from MCAG held 27 May 2025.
2. **Review outstanding actions** (actions will be discussed by exception. Please review the action updates ahead of the meeting).

Ref	Action	Owner	Due	Latest Update
MCAG09-03	MCAG chair to review membership/attendees to ensure all dependencies are covered at MCAG.	MCAG Chair (Justin Andrews)	24/06/2025	ONGOING: Update to be provided at meeting.
MCAG12-01	The programme to log a risk/issue and produce clear guidance for Suppliers to engage with all agents and identify DCCs prior to migration.	Programme (Warren Fulton)	24/06/2025	RECOMMEND CLOSED: Item discussed in June 2025 MWG and position agreed. Guidance note added to MWG backlog, to be issued with other clarifications as we lead up to M10

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Service Design Update

INFORMATION: Elexon (Helix) to provide an update on the Service Management Readiness

Helix SM Team (Mark Scott, Ian Giles)

15 mins

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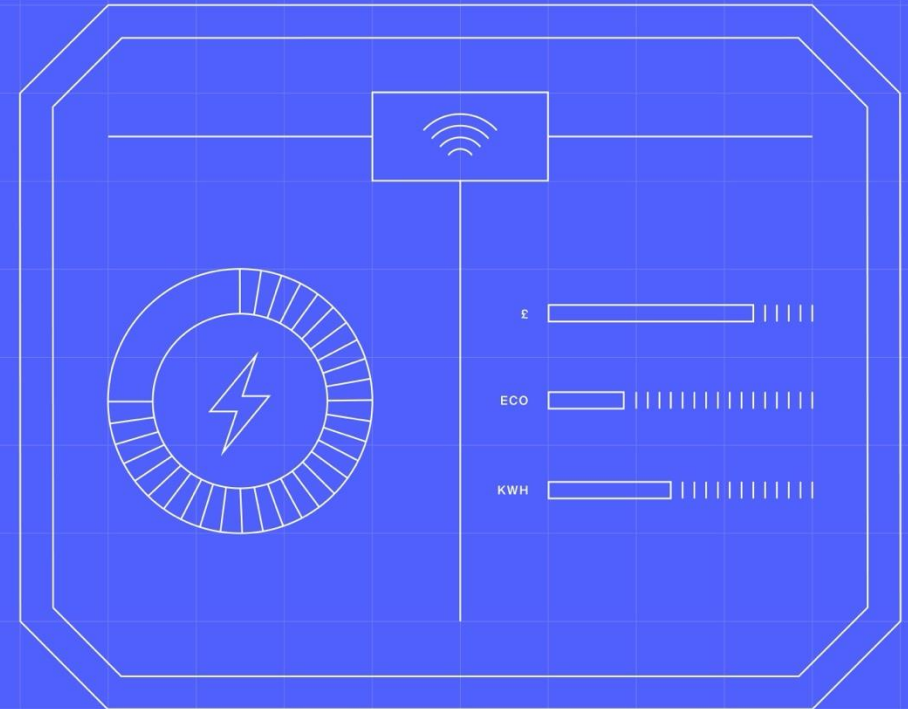
20 June, 2025

MCAG Update

- Service Management Readiness – v1.0 (Final)

- Helix SM Team
  - Elexon

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•01
Testing Update

- SIT Retest & ORT

- SIT Retests started 9th June 2025
- Currently 8 SIT Retest have been completed:
    - Unscripted – Durabill - **Passed**
    - Unscripted – IF001 - **Passed**
    - Unscripted – Dead Letter - **Passed**
    - TC01 Retest – IMSERV raise P1 regarding HTTP error - **Passed**
    - Knowledge Article Upload – **Passed**
    - TC01 – Call to Service Desk – **Passed**
    - Change Email from DCC – **Passed**
    - Service Level Management Request – **Passed**

- SIT Testing completed 13th June 2025 with no new defects registered

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- All preparatory work completed to start Operational Readiness Testing
  - ADO configured and accessible to ORT Participants and Testers
  - Test Cases uploaded to ADO
  - Communications Channel have been created.
  - ORT Test Briefings completed
  - Day in the Life (DITL) completed

- All ORT Test Dependencies have been completed – detailed below :
  - Cross - Party Service Desk Approach endorsed on the 19th May at e-TORWG – **Completed & Endorsed**
  - Cross - Party Service Desk Scenarios (Runbook) available from 30th May – **Completed & Shared**
  - Operations Manual (ORT Version) ready for TORWG on the 11th June (so will be shared on the 4th) – **Completed & Shared**
  - Service User LLSD (ORT Version) ready for TORWG on the 11th June (so will be shared on the 4th) – **Completed & Shared**
  - Test Scripts ready for eSITWG endorsement on the 10th June – **Completed & Endorsed**

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•02

Elexon Upcoming Engagement Sessions

Elexon Upcoming Industry Engagement Sessions

Activity	Purpose	Audience	Date
Activity Operational Readiness Testing Participant / User Scheduling	Participants who have completed the form flagged earlier in the pack will be contacted bi-laterally to schedule their participation	MHHS Participants	1st May – 16th May
Activity Publish CPSD Scenario runbook	we will publish the CPSD Scenarios in a runbook (excel format) to the collaboration base with a form for requesting changes / adding scenarios	All MHHS Stakeholders	30th May
Governance ORT Test Scripts updates walkthrough	Endorsement of test scripts for ORT	eSITWG	10th June
Activity Operational Readiness Testing	Execution of the agreed testing approach and scripts to identify any issues with intended CPSD operation.	MHHS Participants	16th June – 11th July
Activity Readiness workshops	To provide information that will support participants in creating and tracking support requests and incidents and conducting Self service triage.	MHHS Participants	1. 11th June 2. 26th June 3. 9th July 4. 24th July

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•03

Updated Operations Manual & LLSD

- The updated Operations Manual (v1.4) has now been published (Wednesday 4th June) and incorporates recent feedback and comments we've received since v1.3

- We will continue to amend and update as further feedback is received, and any future versions will be published (monthly) ahead of each TORWG

- The sheet for recording further comments has been uploaded to the Collaboration Base to allow for ongoing, continuous feedback (Operations Manual Feedback Spreadsheet)

- Version 2.0 to be published following ORT

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- The updated Low Level Service Design (v1.2) has now been published (Wednesday 4th June) and incorporates recent feedback and comments we've received

- Version 2.0 to be published following ORT

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Useful Links

- Information Gathering Form

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- https://forms.office.com/e/tEMdp9EVgF

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elexon.co.uk

Thank you

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M10 Readiness

INFORMATION: Status update on M10 Acceptance Criteria

Programme (Lewis Hall)

15 mins

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Updated v2.0

Status									
April Assessment	Complete	1	In Progress - On Track	20	In Progress – At Risk	7	In Progress – Off Track	3	Not Started	1
July Assessment	Complete	5	In Progress - On Track	13	In Progress – At Risk	11	In Progress – Off Track	2	Not Started	1

#	Workstream	Criterion	Evidence	Owners	Due Date	April RAG	July RAG	Trend
1	Testing	End of SIT testing	T1-TE-2000 (SIT Complete (SIT Test Exit Report Approved) complete and approved.	All SIT Participants	22/08/2025	In Progress - On Track	In Progress – At Risk	↓
2	Testing	IPA M10 Assurance Report developed and agreed	IPA have undertaken assurance all necessary assurance activities ahead of M10 decision making. Findings have been developed and shared with the Programme.	IPA	19/09/2025	In Progress - On Track	In Progress - On Track	→
3	Qualification	Non-SIT LDSO Qualification Testing complete	T3-QU-0010 complete and approved by QAG.	LDSOs only	16/05/2025	In Progress – At Risk	Complete	↑
4	Qualification	A minimum of 1 supplier & required contracted agents are qualified and ready to operate under new MHHS arrangements	Confirmation from Code Bodies that at least 1 supplier, and the necessary contracted agents needed to support each market role, have been qualified to enter the market under new MHHS arrangements.	SIT Participant, Code Bodies	12/09/2025	In Progress - On Track	In Progress - On Track	→
5	Qualification	All LDSOs qualified	T2-QU-0500 approved at QAG (all LDSOs approved for qualification by BSC PAB and REC Manager).	LDSOs, Code Bodies	10/09/2025	In Progress – At Risk	In Progress – At Risk	→
6	Data	All pre-migration data cleanse activities complete	"Go/No-Go" decision obtained from MCAG, confirming that all data preparation activities needed to commence M10 cutover have been completed	Programme Participants	13/08/2025	In Progress - On Track	In Progress - On Track	→
7	Data	All data migration activities set out in the cutover plan complete	All data has been loaded into central systems as part of the cutover to M10.	Programme Participants	22/09/2025	Not Started – as per plan	Not Started – as per plan	→
8	Data	ISD fully populated by Elexon	Confirmation from Elexon that all ISD data has been fully populated as part of cutover to M10.	Elexon	22/09/2025	In Progress - On Track	In Progress - On Track	→
9	Code	Significant Code Review Powers (SCR) enacted by Ofgem (M7) and updates to regulatory code ready to be implemented at M8	T2-RE-0600 approved by Ofgem and SCR powers enacted (M7) and code changes approved ahead of M8.	Ofgem	11/12/2024	Complete	Complete	→
10	Migration	Migration Schedule approved	Migration Schedule approved at PSG.	Programme	19/08/2025	In Progress - On Track	In Progress - On Track	→

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Status								
April Assessment	Complete	1	In Progress - On Track	20	In Progress – At Risk	7	In Progress – Off Track	3	Not Started	1
July Assessment	Complete	5	In Progress - On Track	13	In Progress – At Risk	11	In Progress – Off Track	2	Not Started	1

#	Workstream	Criterion	Evidence	Owners	Due Date	April RAG	July RAG	Trend
11	Migration	Migration Framework approved	Migration Framework approved at MCAG.	Programme	30/04/2025	In Progress - On Track	Complete	⬆
12	Migration	Migration Control Centre (MCC) delegation of authority approved	MCC DoA agreed with MCAG.	Programme	30/04/2025	In Progress - On Track	Complete	⬆
13	Migration	Migration incentives implemented	Migration incentives agreed and implemented.	Programme	30/04/2025	In Progress - At Risk	In Progress – At Risk	➡
14	Migration	MCC tested and ready to operate	LDP assurance of MCC readiness for managing migration.	Programme	19/09/2025	In Progress - On Track	In Progress - On Track	➡
15	Transition	Service Delivery Operating Model in place	Risk-based assurance of Programme Participants M10 operational readiness complete and outputs shared with Programme.	LDP	19/09/2025	In Progress - Off Track	In Progress - At Risk	⬆
16	Transition	Service Delivery Operating Model in place (Self-Certification)	LDSOs and Central Parties have self-certified that their service management operating models are in place and ready.	LDSOs, Central Parties	03/07/2025	In Progress - Off Track	In Progress - At Risk	⬆
17	Transition	Early Life Support Model defined	T3-MI-0033 complete and approved by MCAG.	Programme	31/03/2025	In Progress - At Risk	Complete	⬆
18	Transition	Early Life Support Model arrangements in place and operational	Risk-based assurance of Programme Participants ELS arrangements by LDP and outputs shared with Programme.	All SIT Participants	12/09/2025	In Progress - At Risk	In Progress – At Risk	➡
19	Transition	Early Life Support Model arrangements in place and operational (Self-Certification)	LDSOs and Central Parties have self-certified that early life support models across people and process are in place and ready.	LDSOs, Central Parties	12/09/2025	In Progress - At Risk	In Progress - On Track	⬆
20	Transition	M10/M11 Cutover Plan in place	SRO assurance that approved cutover plan is in place and ready to operate.	Programme	28/05/2024	In Progress - At Risk	In Progress - On Track	⬆
21	Transition	Central Programme Party Cutover Plans in place	Risk-based assurance of Programme Participants' M10 readiness complete by LDP and outputs shared with Programme.	Central Programme Parties	15/07/2025	In Progress - On Track	In Progress - On Track	➡
22	Transition	Production environment in place for LDSOs and Central Parties	Confirmation from all LDSOs and Central Parties that their Production environment arrangements are in place (activity will differ participant to participant).	All SIT Participants	22/09/2025	In Progress - On Track	In Progress - On Track	➡
23	Transition	Service activation complete to DIP Production environment for Central Parties and LDSOs	All connectivity proving and DIP onboarding activities have completed in preparation for cutover to commence. DIP operational and participants onboarded.	All SIT Participants	05/09/2025	In Progress - On Track	In Progress - On Track	➡

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Status								
April Assessment	Complete	1	In Progress - On Track	20	In Progress – At Risk	7	In Progress – Off Track	3	Not Started	1
July Assessment	Complete	5	In Progress - On Track	13	In Progress – At Risk	11	In Progress – Off Track	2	Not Started	1

#	Workstream	Criterion	Evidence	Owners	Due Date	April RAG	July RAG	Trend
24	Transition	Cutover Plan executed	TORWG have confirmed that all cutover plan activities scheduled for cutover weekend have been completed.	LDP	23/09/2025	In Progress - On Track	In Progress - On Track	→
25	Planning	M10 Risk Assessment undertaken	A review of disparate work off items and plans is completed to assess the aggregated level of risk associated with M10 decision making. Findings presented back to the Programme.	LDP	03/09/2025	In Progress - On Track	In Progress – Off Track	↓
26	Planning	Roles and responsibilities post-M10 agreed and accepted	Acceptance of enduring processes, roles and responsibilities for central parties, programme and code bodies.	Code Bodies, LDSOs, Central Parties	05/09/2025	In Progress - Off Track	In Progress – Off Track	→
27	Planning	M10 Work-off plan agreed (if required)	Any outstanding M10 delivery activities, that are not detrimental to M10 decision making, have clear and agreed action plans and form a single M10 work-off plan.	LDP	19/09/2025	In Progress - At Risk	In Progress - At Risk	→
28	Qualification	Qualification Operating Model in place and operational for all post-M10 activities	The qualification processes have been demonstrated as part of the M10 qualification to be suitable and scalable to support qualification at scale needed beyond M10. BSC PAB has acknowledged and accepted their role and responsibilities in supporting the Qualification timelines and activities set out by the Code Bodies in the Qualification Approach and Plan. Risk based assurance is undertaken by the Programme and confirms Programme Qualification processes are understood and accepted by BSC PAB.	LDP Code Bodies BSC PAB	19/09/2025	In Progress - On Track	In Progress - On Track	→
29	Operational Readiness	Programme Governance updated to reflect required changes to support Programme delivery post-M10.	A review of the Governance Framework and structure has been completed by the Programme and proposed changes necessary to support delivery of the Programme after M10 has been set out and agreed at PSG.	Programme	01/07/2025	In Progress - On Track	In Progress – At Risk	↓
30	Migration	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.	Active confirmation from all Programme Participants that these changes have been implemented	Programme Participants Code Bodies	19/09/2025	In Progress - At Risk	In Progress - At Risk	→
31	Migration	Performance Assurance measures are understood and in place to maintain BAU performance during the Migration period.	Settlement performance thresholds have been set out and agreed by all stakeholders, reporting mechanisms have been defined and there is a clear escalation process in place between PAB and Migration team.	Programme Code Bodies BSC PAB	12/09/2025	In Progress - At Risk	In Progress - At Risk	→
32	Operational Readiness	Programme monitoring, assurance and escalation process for beyond M10 is in place and operational	The Programme, Elexon and PAB have actively communicated clear monitoring and reporting processes, assurance activities and escalation routes needed to support the central systems operating, while migration and qualification phases progress.	Programme Elexon BSC PAB	12/09/2025	In Progress - At Risk	In Progress - At Risk	→

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Document Classification: Public

TORWG Updates

DISCUSSION: Provides updates on TORWG

Programme (Matthew Breen)

5 mins

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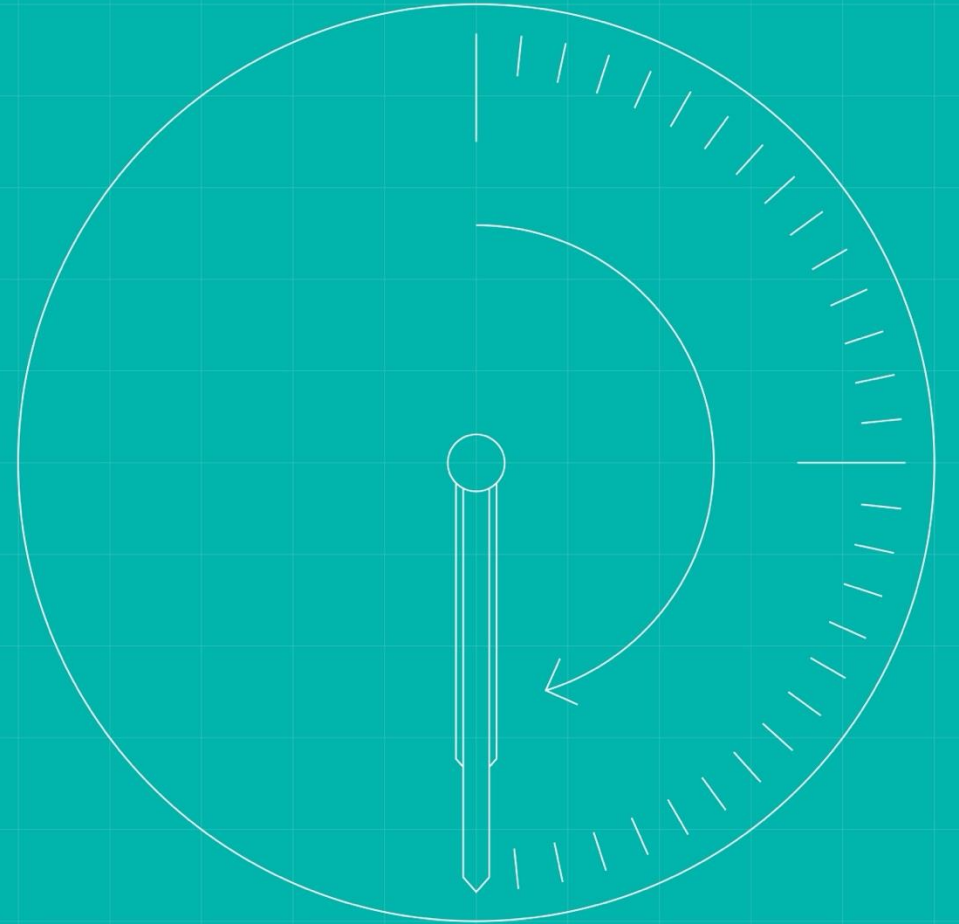
- Over the past months, Central Parties, LDSOs and SIT Suppliers and Agents have been developing their own cutover plans and sharing them with the Programme
    - o Central Parties submitted their Cutover Plans and completed templates by 16 May 2025 and the Programme shared initial feedback with each party, raising further questions or asking for more information based on the level of information that they have shared
    - o LDSOs, SIT Suppliers and SIT Agents submitted their Cutover Plans and completed templates by 30 May 2025, the Programme is completing initial assurance of the submissions, and more detailed assurance will be carried out following the submission of updated / validated plans
    - o The Programme are developing a consolidated Programme M10/M11 Cutover Plan which is due to be shared with Participants in June, there are some key updates required from Central Parties to feed into this version of the plan and meet these timelines
    - o The Programme will be looking to schedule a Cutover walkthrough session with parties that are a part of the cutover to discuss a chronological run-through of the cutover activities, key learnings from the reviews, and dependencies between parties
    - o Bilateral calls will be set up with Suppliers to discuss their cutover plans and the Agents that they are working with

DCWG Updates

DISCUSSION: Provides updates on DCWG

Programme (Matthew Breen)

5 mins

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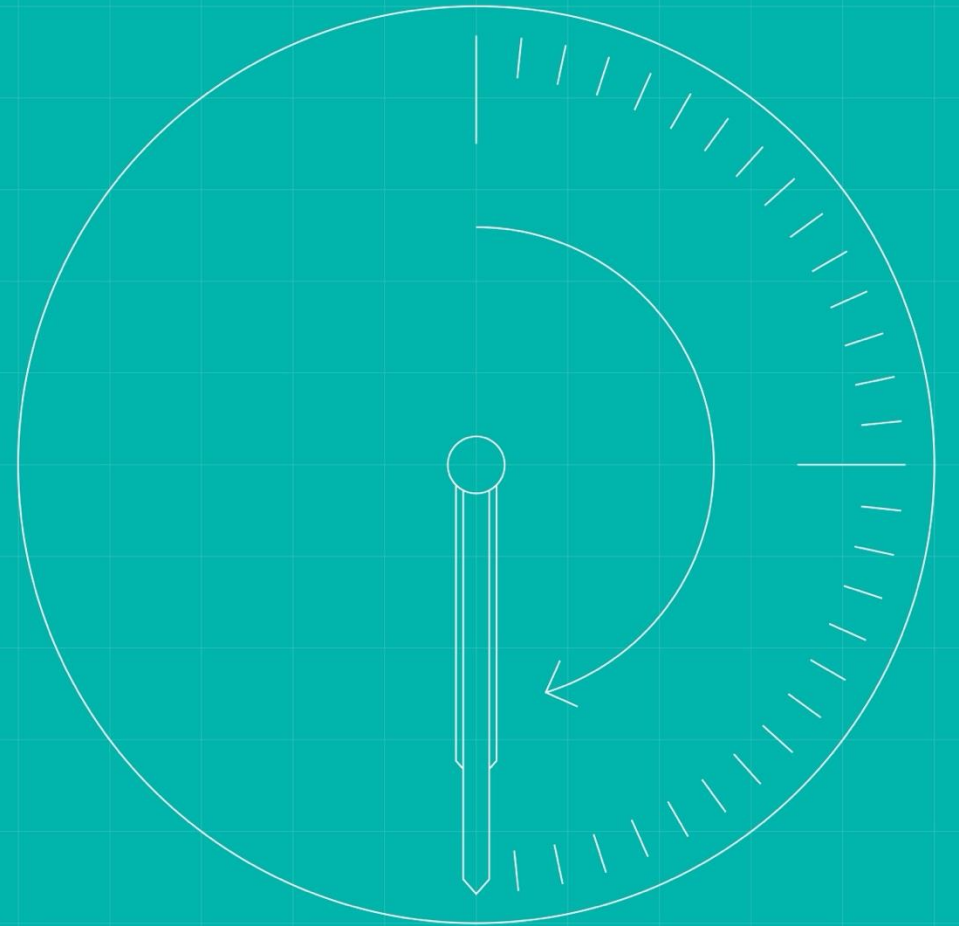Industry-led, Elexon facilitated
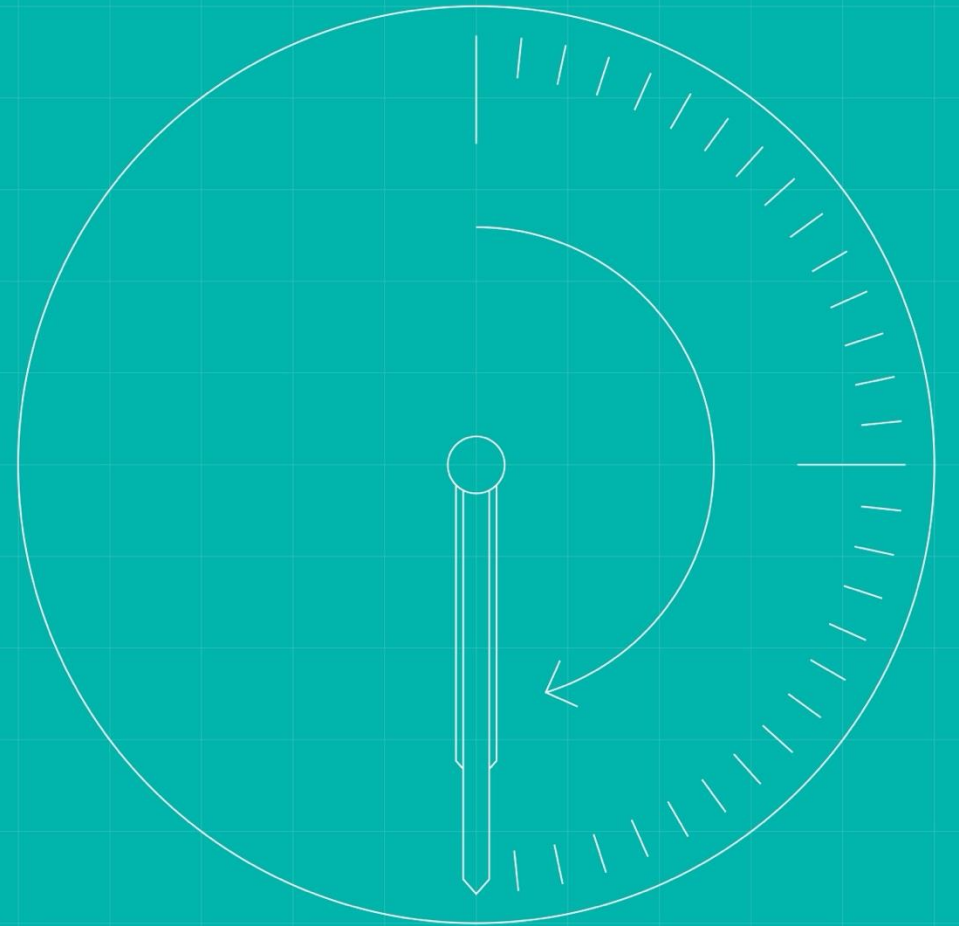
Updates from DCWG

- As per the updated Data Cleanse Plan v4.1, LDSOs, Suppliers and MEMs have been carrying out a series of activities related to connection type and meter type misalignments, linked import /export MPANs, and related MPANs
  - Participants have been sharing the volume of SDEP cases and exceptions as part of their self-declarations, the Programme continues to analyse responses against the EES report
  - Based on discussions at May's DCWG, a small date change will need to be made to the Data Cleanse Plan, relating to Traditional Meters installed on Current Transformers, to allow more time for Suppliers to fix these issues due to instances of Suppliers' MOPs not having the necessary information to make meter changes. The original date of 30 June 2025 has been extended to M11 and has been communicated to Suppliers

- Over the past few months, Suppliers have been investigating and resolving outstanding exceptions related to the population of ESME ID, Meter Location and Number of Displayed Register Digits, with deadlines on 16 May 2025 and 18 July 2025 for the completion of work-off plans
  - The Programme analysed responses from Suppliers regarding ESME ID and will provide a view of the next steps at June's DCWG
  - Based on figures shared by Suppliers in May, the current percentage of exceptions resolved for the population of Meter Location and Number of Displayed Register Digits is 79%

- The test process for the population of Domestic Premises Indicator will occur between 27 June – 11 July
  - LDSOs have confirmed to the Programme the individuals who require access to the SFTP environment to support this activity, and have now all been set up
  - The DCC has shared a sample extract with the Programme to help with the development of validation checks and to ensure the data items have been populated correctly

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MWG Updates

DISCUSSION: Provides updates on MWG

Programme (Warren Fulton)

5 mins

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Migration Readiness Summary

Milestone Id	Milestone Name	Progress update	Target date	Status
Migration Framework				
T2-MI-7000	Framework Baselined at MCAG	At the April 2025 MCAG meeting, a unanimous decision was taken to baseline the Migration Framework	29/04/2025	**Complete**
Migration Schedule				
T3-MI-0043	Supplier Schedule Submission #2 complete	Schedule Submission 2 was initiated on 07 May 2025. Suppliers have until 20 June 2025 to submit their revised Migration Schedules.	20/06/2025	**On track**
T2-MI-7500	V1.0 of Migration Schedule Baseline approved at MCAG	Dependent on Supplier Schedule Submission 2	22/07/2025	**On track**
T2-MI-8000	Migration Sprint 0 schedule baselined (Sprint 0 commences at M11)	Sprint 0 planning is set to begin on 25-Sep-25	16/10/2025	**On track**

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Migration Readiness Summary

Milestone Id	Milestone Name	Progress update	Target date	Status
MCC Mobilisation				
T3-MI-0044	MCC Dress Rehearsal 1 (To test the 'Initialise Schedule processes')	The dress rehearsal involving MCC and Suppliers is in progress.	15/07/2025	**On track**
T3-MI-0045	MCC Dress Rehearsal 2 (To test the 'Monitor and Control processes')	A second dress rehearsal involving MCC and all Programme Participants is scheduled to begin on 21-Jul-25 and remains on track	29/08/2025	**On track**
T2-MI-0500	MCC Mobilisation Complete	MCC technology • Calculation engine and MCC Portal (Kestrel) went live on 7 May 2025 • Reporting functionality is on track for Go-Live with Dress Rehearsal 2 MCC resources • Recruitment activities completed and internal training has commenced MCC processes and procedures • Development of Operational processes and Work Instructions is in progress.	29/08/2025	**On track**

IPA Migration & Transition Assurance Update

INFORMATION: IPA
Migration & Transition Assurance Update

IPA (Liam Evans)

5 mins

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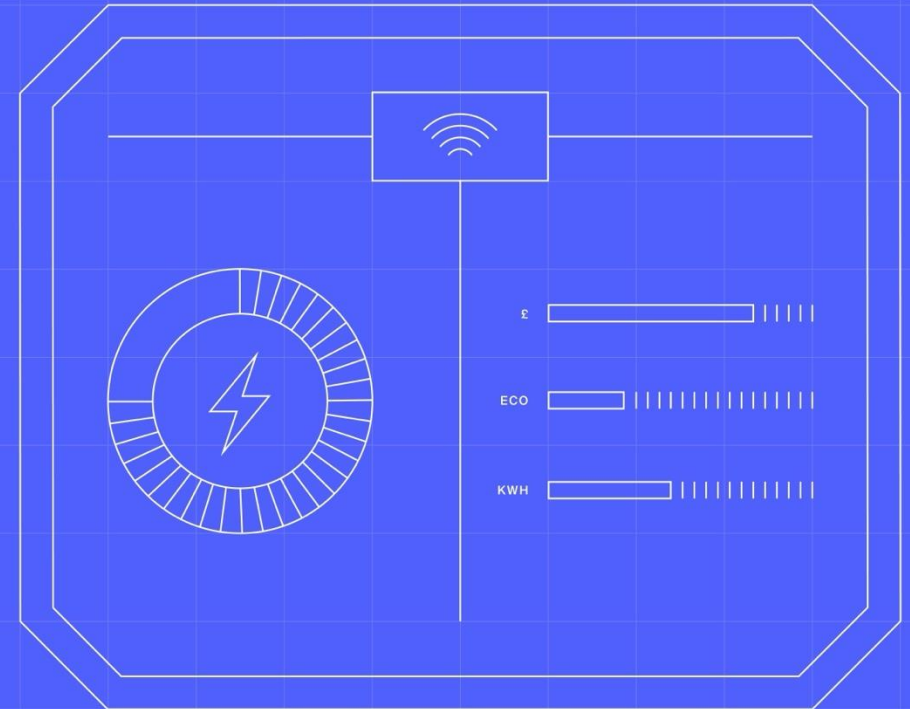
MHHS IPA Migration & Transition Assurance Update

FINAL
June 2025

Migration and Transition Assurance Status Update

Status is as of 13 June 2025 - Currently in Assurance Period 10 (Period 10 - May 2025 to September 2025)

Migration and Transition Assurance Agreed Actions June 2024 - June 2025

Total Agreed Actions – 23

• Completed - 21

• In Progress - 2

We regularly meet and monitor the status of the agreed actions with the Programme and Helix until completion.

• **Migration**

Of the total 23 actions, three actions are related to Migration. Of the three Migration actions, two actions have been completed by the Programme. One action is in progress and now overdue, which relates to the implementation of Migration incentives.

• **Transition**

The remaining 20 actions are related to Transition. Of the 20 Transition actions, 19 actions have been completed by Helix.

One action is in progress and now overdue, which relates to Helix updating the integrated plan with key Programme activities, dependencies and critical path. Good progress has been made and final updates, to include key dependencies for M10 within the Helix POAP are expected to be completed on 20 June.

Period 9 Assurance Closure, Period 10 Look ahead and other IPA activities

IPA Assurance Period 9 (P9) - Reporting and closure of period

P9 concluded on 16 May 2025. A summary of key themes related to Qualification will be shared at this June 2025 QAG along with a list of all recommendations made during the period and their status.

IPA Assurance Period 10 (P10) - Planning and mobilisation commenced w/c 19 May 2025

P10 is planned from **19 May 2025 to 22 September 2025.** The objectives of the period are:

• To understand Programme and Programme Participants readiness for Migration.

• To understand Programme, Code Bodies and Programme Participant readiness for Transition and handover of enduring processes.

• To understand operational readiness of Service Management & Early Life Support arrangements by the Programme and Helix.

• Programme Participant readiness for M10.

Key Dates

• IPA will be **contacting sampled Participants w/c 16 June 2025** and targeting to hold bilaterials between w/c 30 June 2025 - 18 August 2025 (pending Participant availability). Our initial email will have key information and we will offer a briefing call if required.

Ongoing Assurance Activities

In addition to the periodic assurance activities, IPA have completed the following:

• Attendance at MWG, TORWG, MCAG and GLIG (M10)

• Held Fortnightly meetings with LDP, SRO, Helix and Ofgem;

• Regular meetings and updates with action owners (Participants, LDP and SRO) to track actions to completion.

Period 9 Key Themes – Migration

Current position is as of 30 May 2025

This slide outlines the key Migration themes for P9 (March - May 2025). Most findings stem from bilaterial discussions held in April 2025. As such, this slide does not reflect all current MHHSP risks as these were not raised during P9. These risks are being raised and addressed through broader IPA assurance activities, including the IPA Second M10 Checkpoint Report and the IPA Review of RA5/6 Submissions.

Theme	Key Risk	Current Position	Next Steps	Good Practice observed
Direct Customer Appointments. Some MPANs have customer appointed agents. MHHS migration lacks a mechanism to pre-populate them. Suppliers must manually appoint these agents over their default agents, risking de-appointments and post-migration corrections that consume resources and system capacity. **Emerged April 2025**	This could impact Migration, as customer-led MPANs may be missed or 'dis-appointed' and the requirement for post-Migration corrections would consume capacity and require extra time and resource to address, which may constrain the Migration sprint.	**Open - Mitigating Actions in Progress:** This was raised by the Agent representative at MCAG on 29 April. The Programme subsequently took an action to log a formal risk and produce clear guidance for Suppliers to engage with all Agents prior to Migration.	Programme to develop and guidance for Suppliers and Agents regarding direct customer appointments. This action is in-progress. IPA to monitor that this action has been completed. Through periodic assurance bilaterals, IPA will review Participants understanding of the guidance, once published.	• Participants noted the significant amount of work that has gone into the Migration planning and due to this, there are minimal concerns ahead of Migration. • Participants stated they have had continued and positive engagement with the Programme on Migration planning, specifically on the Supplier Schedule Submissions.

Period 9 Key Themes – Transition (1 of 2)

Current position is as of 30 May 2025

This slide outlines the key Transition themes for P9 (March - May 2025). Most findings stem from bilateral discussions held in April 2025. As such, this slide does not reflect all current MHHSP risks as these were not raised during P9. These risks are being raised and addressed through broader IPA assurance activities, including the IPA Second M10 Checkpoint Report and the IPA Review of RA5/6 Submissions.

Theme	Key Risk	Current Position	Next Steps	Good Practice observed
Helix Industry Engagement. Some Participants reported inefficiencies in Helix's approach to aligning industry on Service Management processes, citing the need for improvements to workshop delivery and improving the approach to ensure industry are engaged in a timely manner and in attendance at industry workshops. **Emerged November 2024**	Excluding key participants from workshops risks missing vital feedback for process refinement, potentially compromising their completeness. Inefficient workshop delivery may also lead to misunderstandings, causing delays in addressing Service Management queries after M10.	**Open - Mitigating Actions in Progress:** Engagement and consultation on Service Management design is nearing completion, with final sessions set for June 2025 to address Operational Readiness Testing and finalise documentation. Helix has taken on feedback to improve their delivery of workshops and is leveraging the Programmes distribution list to enhance engagement with industry.	Helix to schedule the remainder of industry engagement planned for June onwards. IPA and Helix will continue to engage through fortnightly meetings to track and monitor progress against the delivery plan.	• Programme Participants are actively contributing to the delivery of workstream deliverables by voicing concerns and identifying risks through governance forums, which has contributed to improving the quality of outputs being delivered through the MHHS Programme. prompt manner. • PSG and GLIG act as valuable forums for the Programme and Participants to address delivery obstacles and engage in industry wide conversation to define and agree course corrective actions.
Service Management Design Gap. Participants noted a lack of clarity surrounding Cross-Party Service Desk (CPSD) principles. Some Participants (LDSOs) were misaligned with the defined hybrid model strategy and were of the understanding there would be a Centralised Service Desk. **Emerged March 2025**	Lack of clarity on CPSD processes may cause disruptions and extended SLA resolution times due to confusion over defined roles & responsibilities. Misunderstanding of the Hybrid model may result in Participants lacking defined processes to interact with the MHHS TOM.	**Open - Mitigating Actions in Progress:** Helix has conducted multiple industry CPSD workshops to refine and align industry on the CPSD principles and scenarios and has developed a CPSD approach document which has been taken through industry consultation was approved at eTORWG on 19 May 2025.	Helix will finalise the CPSD 'Run-book' for industry review and outline process for providing feedback on CPSD scenarios. Upon completion, the IPA will review the Run-book for any gaps or improvements and provide feedback.	

Period 9 Key Themes – Transition (2 of 2)

Current position is as of 30 May 2025

This slide outlines the key Transition themes for P9 (March - May 2025). Most findings stem from bilateral discussions held in April 2025. As such, this slide does not reflect all current MHHSP risks as these were not raised during P9. These risks are being raised and addressed through broader IPA assurance activities, including the IPA Second M10 Checkpoint Report and the IPA Review of RA5/6 Submissions.

Theme	Key Risk	Current Position	Next Steps
DIP Guidance & Onboarding. Participants noted the DIP onboarding guidance was outdated and further clarity was required around the DIP platform setup and onboarding to DIP environments **Emerged March 2025**	A lack of clarity surrounding DIP onboarding processes, along with outdated guidance documents could significantly disrupt onboarding, delay service activation timelines and impact the start of Migration (M11).	**Open - Mitigating Actions in Progress:** To enhance industry understanding, Elexon held a DIP onboarding webinar on 9 May 2025, and will host a DIP open day on 20 May 2025, to offer additional guidance and support to Participants.	Elexon is currently updating the outdated DIP onboarding guidance documents and plans to provide the revised version to the industry by the end of June.
Cutover Planning. Some Participants noted they have not received sufficient information from the Programme to develop their cutover plans for M10. **Emerged March 2025**	There is a risk that participants' cutover plans might not align with Programme requirements, causing inefficient execution of M10/M11 activities due to misunderstandings of timelines, roles, and responsibilities.	**Closed - Mitigation Effective:** To support Participants in developing cutover plans, the Programme held two workshops with LDSOs, SIT Suppliers, and Agents, and provided further updates at TORWG for clarification.	SIT Suppliers and Agents must submit their Cutover plans to the Programme by 30 May 2025. The Programme will then develop a Central Programme Cutover Plan, which the IPA will review and provide feedback on.
Maintaining Quality whilst Achieving M10 Participants noted that, M10 date is driven by regulatory pressure, fixing it could compromise the quality of remaining activities and industry readiness. **Emerged March 2025**	An increased focus on meeting defined timelines may compromise quality. As a result, elements of the operating model may not be fully functional, potentially impacting service delivery and limiting the realisation of MHHS benefits across the industry.	**Open - Mitigating Actions in Progress:** The M10 Checkpoint in March 2025 indicated delivery of M10 is still achievable, should the mitigation plans to address known risks and issues be implemented effectively. The GLIG has been established to facilitate industry raising risks impacting delivery.	The second M10 Checkpoint is scheduled for July, during which the Programme and IPA will present an updated view of end-to-end Programme readiness for M10.

Good Practice observed

- The DIP Manager team has actively responded to industry feedback to improve understanding among Programme Participants. They have organised several initiatives, such as scheduling multiple DIP onboarding webinars, planning a DIP open day, and updating outdated guidance on the DIP Manager website.

Period 9 Recommendations (1 of 4)

The following recommendations were provided to the Programme during weekly IPA/LDP/SRO/Code Body meetings. We will continue to track and monitor the recommendations in monthly update meetings with the Programme. We report the status of all recommendations to SITAG and QAG each month and at the end of each assurance period, we share the recommendations with SITAG and QAG for full transparency.

ID	Date Raised	Workstream	Recommendation	Owner	Due Date	Status
1	11 March 2025	Transition	Helix to compile a list of areas where further action is needed to clarify, align on or define aspects of Service Management design with the Central MHHS Programme and/or Programme Participants. For example, the cross-party help desk design.	Helix	28 March 2025	Complete
2	11 March 2025	Transition	Helix to ensure the list (as per action 1) is reviewed and agreed upon with the Central MHHS Programme and Programme Participants to validate its completeness.	Helix	28 March 2025	Complete
3	11 March 2025	Transition	Helix to develop a plan for addressing each of these areas. Where industry engagement is required to align on or work through aspects of the design, this should be performed through a series of structured workshops, with appropriate facilitation. It is recommended workshops are held with a smaller representative group of Programme Participants to enable appropriate discussion and collaboration.	Helix	28 March 2025	Complete
4	11 March 2025	Transition	Helix to share progress and outputs through the relevant MHHSP Governance Group(s) (e.g., TORWG) and/or communication channel.	Helix	28 March 2025	Complete
5	11 March 2025	Transition	Present to GLIG with the approach they are taking to address the Industry / MHHSP Alignment on the Service Management Design	Helix	14 March 2025	Complete
6	12 March 2025	Transition	Helix to baseline their integrated plan, including identification of cross-workstream dependencies, to support alignment with the overall MHHSP Plan.	Helix	30 May 2025	Overdue
7	14 March 2025	SIT	Helix to confirm target dates for each reported action outstanding from SIT Operational Theme 3 Batch 1. These actions should be part of the overall plan and approach for Service Management testing. Once these activities and dates have been received from Helix, the Programme should document these actions and due dates within the Fortnightly Report.	Helix	21 May 2025	Complete

Period 9 Recommendations (2 of 4)

The following recommendations were provided to the Programme during weekly IPA/LDP/SRO/Code Body meetings. We will continue to track and monitor the recommendations in monthly update meetings with the Programme. We report the status of all recommendations to SITAG and QAG each month and at the end of each assurance period, we share the recommendations with SITAG and QAG for full transparency.

ID	Date Raised	Workstream	Recommendation	Owner	Due Date	Status
8	19 March 2025	Governance	The Central Programme should document the approach to assessing whether M16 and the transition to the new settlement timetable can be brought forward. The Central Programme should present the proposed approach to both IPA and industry through the appropriate governance groups to ensure alignment and support decision-making.	Central Programme	25 April 2025	Complete
9	19 March 2025	Governance	Where the IPA has stated further evidence is required for two Acceptance Criteria, the Central Programme Team should provide IPA with additional evidence to support their rationale and position of progress against the Acceptance Criteria.	Central Programme	25 April 2025	Complete
10	19 March 2025	Governance	To enable timely, informed decisions, the Central Programme should implement a 'delivery obstacle log' similar to FTIG's. This log would allow Participants to submit real-time risks and issues. The Central Programme should review the log daily to assess, address, and manage emerging obstacles that may affect Participant readiness for M10.	Central Programme	19 April 2025	Complete
11	19 March 2025	Governance	To improve M10 progress transparency among Programme Participants, a one-page dashboard should be included across Advisory Groups. This dashboard should show a RAG status for the Acceptance Criteria items linked to the workstream and detail the associated Participant inputs and risks identified.	Central Programme	13 June 2025	In Progress
12	19 March 2025	Governance	The Central Programme Team to finalise the mechanism they are developing for tracking and reporting CCP progress and readiness for M10.	Central Programme	11 April 2025	Complete

Period 9 Recommendations (3 of 4)

The following recommendations were provided to the Programme during weekly IPA/LDP/SRO/Code Body meetings. We will continue to track and monitor the recommendations in monthly update meetings with the Programme. We report the status of all recommendations to SITAG and QAG each month and at the end of each assurance period, we share the recommendations with SITAG and QAG for full transparency.

ID	Date Raised	Workstream	Recommendation	Owner	Due Date	Status
13	19 March 2025	Governance	Escalation routes between the Programme and Code Bodies should be defined to mitigate any key risks or issues that occur at key points during the Qualification process for M10.	Code Bodies	25 May 2025	Complete
14	19 March 2025	Governance	Lessons learned through the Qualification of SIT MVC and LDSO Participants for M10, should be noted and implemented within the Qualification Operating Model, to support process improvements in readiness for Supplier & Agent Qualification.	Code Bodies	19 September 2025	In Progress
15	21 March 2025	Transition	Helix to engage with constituency reps, finalise content and schedule cross party process workshops for industry Participants	Helix	30 May 2025	Complete
16	3 April 2025	SIT	Programme to include Test Case IDs, status and progress through the test cases for Cohorts with <5 Test Cases to pass to enable better tracking and clarity of what is left to complete.	LDP	15 April 2025	Complete
17	3 April 2025	SIT	Programme to include target resolution dates for Severity 1&2 defects on Page 25.	LDP	15 April 2025	Complete
18	4 April 2025	Migration	Programme to define the MCC assurance approach within the next Migration report.	Warren Fulton	22 April 2025	Complete
19	4 April 2025	Migration	Programme to include a timeline view of key Migration activities to M10 RAG status for each (RAG status should also be defined) in the next Migration report.	Warren Fulton	22 April 2025	Complete

Period 9 Recommendations (4 of 4)

The following recommendations were provided to the Programme during weekly IPA/LDP/SRO/Code Body meetings. We will continue to track and monitor the recommendations in monthly update meetings with the Programme. We report the status of all recommendations to SITAG and QAG each month and at the end of each assurance period, we share the recommendations with SITAG and QAG for full transparency.

ID	Date Raised	Workstream	Recommendation	Owner	Due Date	Status
20	10 April 2025	Qualification	The Programme should conduct an impact assessment on the potential to extend the QT test window for LDSO F to complete testing. Specifically: • Provide confirmation of the contingency that is currently available to LDSO F to complete testing. • Possible scenarios should be identified and validated (e.g. testing window extended to end of May, mid-June, late-June etc). • Each scenario should be impact assessed to outline the consequences to the Programme of extending the window.	Nicola Farley	21 April 2025	Complete
21	10 April 2025	Qualification	The Programme should consider implementing a formal decision point to decide whether to extend the QT test window. The inputs to this decision should be LDSO testing progress data and projections, as well as the impact analysis noted above. This decision should be through appropriate Programme governance and it should also incorporate the impact on M10 if LDSO F are not qualified i.e the possibility of going live without LDSO F, if there is no consumer detriment.	Nicola Farley	21 April 2025	Rejected by Programme
22	10 April 2025	Qualification	Development of new monthly Programme Qualification report, to meet the Ofgem directions. This should include: • Progress against Qualification specific M10 Acceptance Criteria. • Updates against emerging risks.	Lewis Hall	7 July 2025	Rejected by Programme

Programme Milestones related to MCAG

INFORMATION: Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval

Programme (PMO)

5 mins

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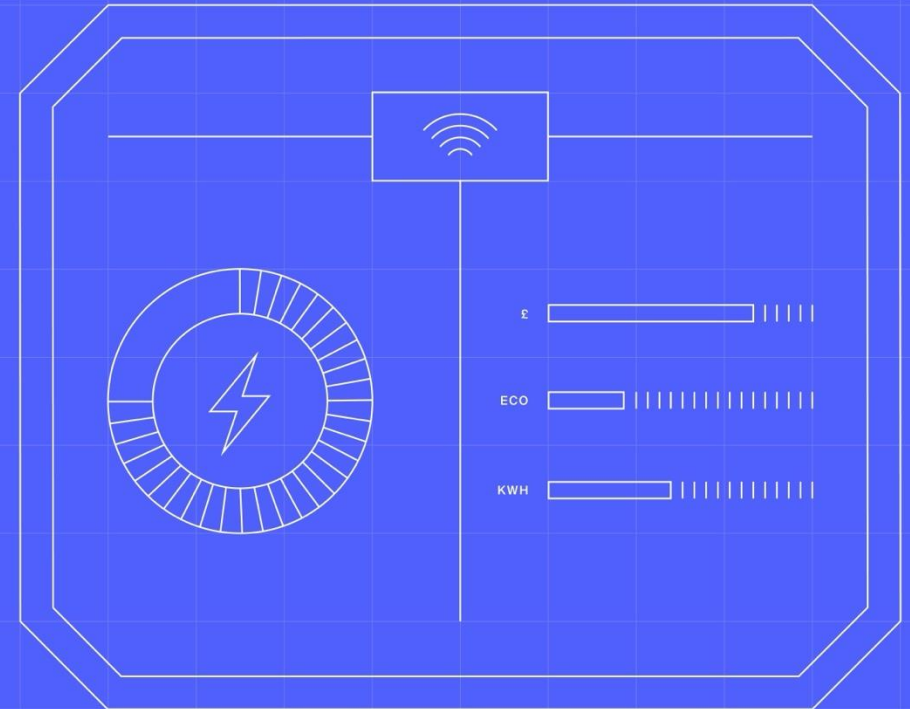
Look Ahead – Key Milestones Status at 19 May 25

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.
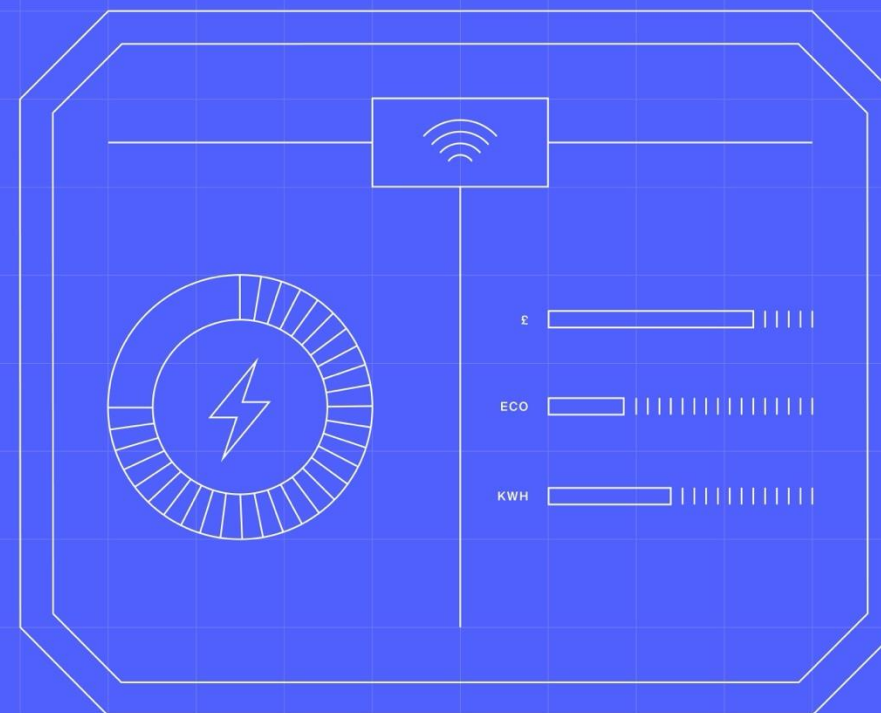
Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-MI-0500	M16 methodology approved	MCAG (Transition)	26 November 2024	26 November 2024	SI Transition	🟥	🟥	🟥	25/03/25 - Transition Design (which underpins the M16 criteria) industry consultation, closed on 14/03/25. An internal working group between the Programme and BSCCo is drafting a response and looking agree the approach to defining the M16 criteria.
T3-MI-0043	Supplier Schedule Submission #2 complete	MCAG (Migration)	20 June 2025	20 June 2025	SI Migration	🟩	🟧	🟧	17/06/25 - 25% suppliers submitted, representing 1/3 MPANs, therefore there is a risk of all submissions not being sent by the milestone date. If a Participant does not submit a schedule or work off plan, this will be escalated to PSG and Ofgem.
T3-MI-0044	MCC Dress Rehersal 1 - complete	MCAG (Migration)	15 July 2025	15 July 2025	SI Migration	🟩			17/06/25 - Activity on track.
T2-MI-7500	V1.0 of Migration Schedule Baseline Approved at MCAG	MCAG (Migration)	22 July 2025	22 July 2025	SI Migration	🟩			17/06/25 - Activity on track.
T2-MI-0450	Pre-migration data cleanse complete	MCAG (Transition)	13 August 2025	13 August 2025	SI Migration	🟩			17/06/25 - Activity on track.
T2-MI-0350	DCC Capacity Upgrade Operational	MCAG	29 August 2025	29 August 2025	PP	🟩			17/06/25 - Activity on track.
T2-MI-0500	MCC Operational Complete	MCAG (Migration)	29 August 2025	29 August 2025	SI Migration	🟩			17/06/25 - Activity on track.
T3-MI-0045	MCC Dress Rehersal 2 - complete	MCAG (Migration)	29 August 2025	29 August 2025	SI Migration	🟩			17/06/25 - Activity on track.
T3-MI-0035	MCAG (Confirm that the Programme can Enter M10)	MCAG (Transition)	19 September 2025	19 September 2025	SI Migration	🟩			17/06/25 - Activity on track.
T3-MI-0034	Central Systems live and Codes designated at 00:00	MCAG (Transition)	22 September 2025	22 September 2025	SI Transition	🟩			17/06/25 - Activity on track.
T2-MI-8000	Migration Sprint 0 Schedule Baselined	MCAG (Migration)	16 October 2025	16 October 2025	SI Migration	🟩			17/06/25 - Activity on track.
T3-MI-0036	MCAG (Provide recommendation to PSG on M11 decision)	MCAG (Transition)	20 October 2025	20 October 2025	SI Migration	🟩			17/06/25 - Activity on track.
T2-MI-8500	Non-SIT Participants Migration Start	MCAG (Migration)	15 May 2026	15 May 2026	SI Migration	🟩			17/06/25 - Activity on track.
T2-MI-9000	Sprint Execution End	MCAG (Migration)	05 May 2027	05 May 2027	SI Migration	🟩			17/06/25 - Activity on track.

Top Programme Risks related to MCAG

INFORMATION: Update on the top Programme risks related to MCAG

Programme (PMO & Workstream Leads)

5 mins

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Theme	Summary	Mitigation Approach Overview
Commencing and completing Migration successfully	The theme explores the factors which may affect the Programme meeting M10 / M11 and completing Migration and how the Programme is planning to mitigate these to stop these risks from converting into issues	• Some of the existing risk factors around M10 / M11 will be mitigated by the findings throughout SIT Testing, which will evaluate assumptions, highlight to the Programme the areas which require attention and allow the Programme enough time to make the changes necessary for M10 / M11 success • The Migration Design, the Migration Cutover & Data Strategy, the Data Cleanse Plan, the Migration Thresholds Document and ongoing Code Drafting will provide Participants necessary materials to prepare for M10 / M11

Key Risks

Risk Score Assessment

Risk ID	Risk Description	Critical (30–25)	High (24–17)	Medium (16–9)	Low (8–1)	Current score movement since last MWG	Mitigation Plan
R663	There is a risk that those large Supplier Agents, who support multiple large Suppliers, will not be able to support planned migration volumes due to operational or technical constraints			I–C → T (I/C at 15–14, T at 12)		Score remains at 14	1. 17/02: Programme asking all SIT Suppliers to complete the proforma and return it to PPC@mhhsprogramme.co.uk no later than 17:00 on Monday 24 February 2025. 2. 19/03: No further updates. 3. 17/06: Risk to be assessed as part of Supplier Submission 2 which closes on 20/06
R488	There is a risk that a significant volume of export MPANs created within Programme transition timescales will impact the ability of suppliers and DNOs to deliver Programme Migration		I (at 20) →	C (at 13) →	T (at 6)	Score remains at 13	1. 17/07: Awaiting formal position from Ofgem. 2. 04/12: Programme's working assumption is that Bulk creation of Export MPANs will not be undertaken until MHHS Migration is completed, however, should Suppliers plan to undertake bulk creation of Export MPANS, this needs to be included in Supplier Migration plan submissions. 3. 17/06: No further updates.
R700	There is a risk that Suppliers and Agents do not complete Qualification in line with their delivery plans and this places pressure on the volumes that need to be delivered over the remainder of the migration period			I (at 16) → C (at 13) → T (at 11)		Score reduced from 17 to 12	1. 16/04: Lessons learnt exercises have taken places with LDSOs and SIT Parties to understand issues with process. Technical enhancements to QAD portal to support code body tracking of responses. Resource review taking place based on lessons learnt from initial QAD submissions. REC Implementing improved query management and process which will be rolled out to parties. As PPs have been through a cycle of QAD review, expectations of Code Bodies are clearer, so less work is anticipated at the second cycle of review. 2. 14/05: Testing and code reviews are currently on track, risk scoring lowered.

Key
- **I** — Initial Score
- **C** — Current Score
- **T** — Target Score

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A new RAID item can be raised using the **RAID Log Input Form**   You can view RAID items across the programme using **dPMO Tool**

42

		Key Risks																															
		Risk Score Assessment																														**Current score movement since last MWG**	**Mitigation Plan**
		Critical						**High**								**Medium**								**Low**									
Risk ID	**Risk Description**	30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1		
R677	There is a risk that performance testing of the migration functionality within MPRS identifies an issue that cannot be resolved in time for SIT and non-SIT LDSO Non-Functional Testing. Risk is that LDSOs cannot meet migration thresholds. LDSOs need to carry out performance testing with their service providers i.e. SCS									I										C					T							Score remains at 12	1. 07/10: SIT and Non-SIT LDSO QT NF teams will share PIT evidence with MCC for them to carry out any additional assurance activity. As well as the requirement to for each LDSO to evidence that their PIT will meet Migration thresholds is set out in the PIT guidance. 2. 13/01: Programme are completing as much early testing as possible, and timelines have been reviewed by Ofgem and are realistic. 3. 17/04: Ongoing and continues to be monitored. 4. 27/05: SIT NF Testing execution is complete and with SRO for review
R828	There is a risk that Suppliers initiate more migrations than planned, or exceed the Threshold volumes													I						C					T							Score reduced from 18 to 12	1. 14/02: Exploring regulatory mechanisms that deal with scenarios where participants breach agreed system thresholds. 2. 19/09: Migration governance framework developed with MWG. Incentives to be developed with Code Bodies. 3. 04/12: Migration Governance Framework has defined governance processes, awaiting Ofgem CR055 directive outcomes. 4. 04/04: No further updates. 5. 06/05: The ELS model has been baselined which sets the overall number of migrations that can take place daily during each phase of ELS. The MCC will ensure that participants plan within these volumes. 6. 10/06: Migration team are working on the processes at the moment to deal with instances where Migrations exceed the Thresholds. The team plan to discuss these draft processes at the July MWG. Scoring reduced.

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A new RAID item can be raised using the **RAID Log Input Form**   You can view RAID items across the programme using **dPMO Tool**

Key	
I	Initial Score
C	Current Score
T	Target Score

Programme Updates

INFORMATION: Provide an overview of activity at other MHHS Governance Groups and across the wider Programme

Programme (PMO)

0 mins – to be taken as read and discussed by exception

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Level 3 Advisory Groups Updates
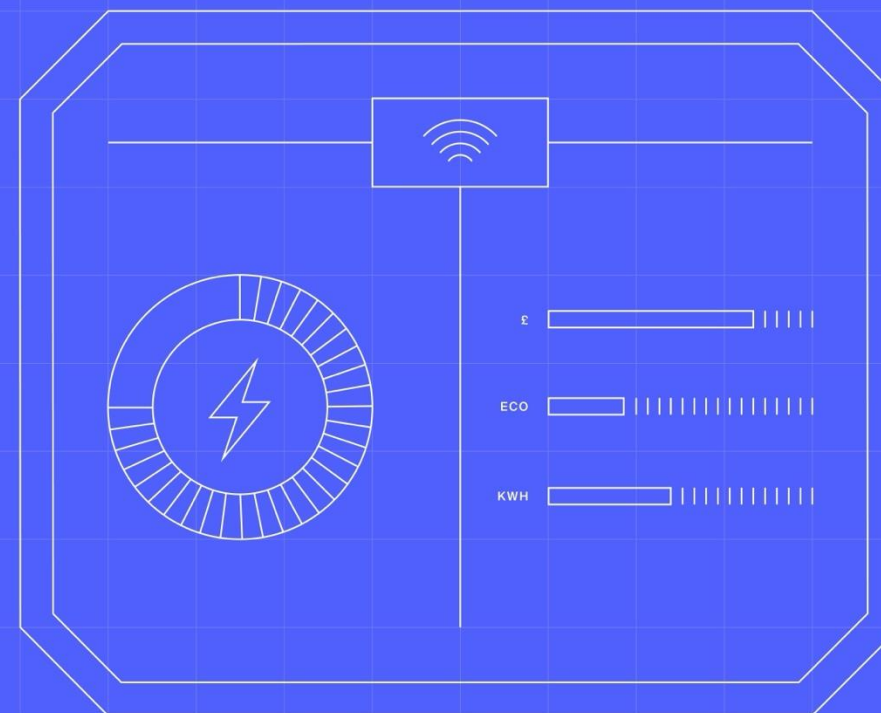
Governance group updates

Programme Steering Group (PSG)

PSG 04 June 2025

CR061 Decisoin: CR061 was approved by Ofgem

Readiness for Go-Live: Programme provided an update including Programme Status, a Critical Path POAP, Parties' Readiness Dashboard and a spotlight on M10 Acceptance Criteria and SIT Pathways to M10 Qualification.

Testing Update: Programme provided an update on SIT Functional, Migration which are now complete and on NFT and Ops testing.

Central Party Readiness for Go-Live: Helix provided an update on SAT, Service Management and their Readiness.

July M10 Checkpoint: An update was provided on the M10 Checkpoint in July

PSG papers available here.

Design Advisory Group (DAG)

DAG 11 June 2025

Meeting held by correspondence owing to diminishing content.

Programme provided an update on IR8.11.

Programme provided an update on CR061 and CR062.

DAG papers available here.

Cross Code Advisory Group (CCAG)

CCAG 28 May 2025

In the meeting, the CCAG provided updates on:

Horizon Scanning Log: Updates from all Code Bodies on changes which may impact MHHS Programme.

Urgent/Fast Track Code Change Process: The Programme, BSC, REC provided an update on how Code Bodies can deliver urgent/fast track Code change. Will await input from DIP and SEC.

M8 Code Artefact Uplifts and CCAG Endorsement: Recommendation for M8 Code Artefacts Uplifts and Endorsement has been approved.

Reporting Milestones, CCAG Risks and Post-M6 Change: Programme provided an update on the milestone status, risks and Post M6/pre M8 Code Change Approach and Planning.

M8 Code implementation: Code Bodies and DIP Manager update on the M8 Code Implementation/go-live.

CCAG papers available here.

System Integration Testing Advisory Group (SITAG)*

SITAG 21 May 2025

SIT Exit Reporting Approach : SRO approved approved date changes to the following SIT milestones: T2-TE-0900, T2-TE-0950, T3-TE-0050, T2-TE-0850, T2-TE-0800

SIT Scope Modification Proposal: SRO approved the March SITF Scope Modification document

Data Working Group – Continuation: SRO approved the closure of the DWG from June onwards

Programme Milestones related to SITAG: SRO approved the proposed name changes which replace 'MVC' / 'Non-MVC' with 'SIT' and 'SIT Contingency' to the following SIT milestones: T3-TE-0046, T2-TE-0850, T3-TE-0043, T1-TE-2000, T3-TE-0052, T3-TE-0055, T3-TE-0051, T3-TE-0056, T3-TE-0059

SITAG papers available here.

Qualification Advisory Group (QAG)*

QAG 22 May 2025

SIT / Non-SIT Qualification Pathways: SRO approved the renaming the following milestones: T3-QU-0085 - REC Code Manager / BSC PAB Approval of Qualification (MVC), T3-QU-0086 - REC Code Manager / BSC PAB Approval of Qualification (Non-MVC)

Non-SIT S&A QT Data Approach and Plan: SRO approved he Non-SIT S&A QT Data Approach and Plan v1.2

Non-SIT S&A QT Test Cases: SRO approved the Non-SIT S&A QT Test Cases (see headline report for full breakdown of documents)

Non-SIT LDSO QT Update: SRO approved the following milestones: T3-QU-0010 - Qualification Testing for Non-SIT LDSOs (Functional, Migration, NFT, Operational) 1 End, T3-QU-0079 -Non-SIT LDSOs submission deadline for their QT Test Completion Report to MHHS Programme

Sandbox Update: SRO approved the renaming of the following milestones: T3-QU-0126, T3-QU-0127 **and** SRO approved the addition of the following 2 new milestones: Sandbox Testing Start (UIT) - LDSO Participants, Sandbox Testing End (UIT) - LDSO Participants

QAG papers available here

Migration & Cutover Advisory Group (MCAG)*

MCAG 27 May 2025

Headline and Actions: DIP Manager to report progress on Offboarding Operational Process

Service Design Update (Elexon Helix): An update was given recent areas of consultation and areas of endorsements at the recent eTORWG and eSITAG meetings. Elexon Helix to confirm how and when ELS/Hypercare will be addressed.

M10 Readiness : Clarification was requested around SAT success criteria and implications for migration if delays persist. Concerns will be escalated to PSG.

Programme Milestones Related to MCAG: RED milestone T3-MI-0500 'M16 methodology approved' that this going to covered by the work stated by the Programme on the MWG updates.

MCAG papers available here.

Wider Programme Updates

Participant Checklist:

There are a few updates this week, so this week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. NEW! Systems Integration Testing (SIT) Functional and Migration Exit Reports - the deadline is **Tuesday 17 June 2025**
2. NEW! Programme Participant Information Request (PPIR): Migration Contact Information for Central Parties – the deadline is **Thursday 19 June 2025**
3. REMINDER: Migration Supplier Submission Round 2 – just over a week to go! The deadline is **Friday 20 June 2025**
4. REMINDER: Design Interim Release 8.11 Artefacts published today!

You can view the **Participant Checklist** on the respective **Planning pages** of the Collaboration Base and the MHHS website. In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

We've created the **Interim Release and Swagger version alignment document** for SIT participants. You can view this document on the respective **SIT pages** of the Collaboration Base and MHHS website.

Upcoming Governance Meetings:

- **Thursday 12 June 2025:** Migration Working Group (MWG)
- **Wednesday 18 June 2025:** Systems Integration Testing Advisory Group (SITAG)
- **Thursday 19 June 2025:** Qualification Advisory Group (QAG)

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*SITAG, MCAG, QAG replaced the Testing and Migration Advisory Group (TMAG) in Q1 2024.

Working Group Progress Report

Systems Integration and Testing Advisory Group (SITAG)*	
	Systems Integration Test Working Group (SITWG)
Upcoming deliverables	• SIT Operational Readiness Reports • SIT Regression Test Approach and Plan
Latest meeting's agenda items	03 July 2025 • TBC
Agenda items from last meeting	05 June 2025 • SIT Scope Modification Proposal • SIT-A Settlement Testing progress Report • SIT Functional and Migration Completion • Approach to Service Management Re-Testing • SIT Test Progress Update • Defect Overview
L3 escalations	None

Qualification Advisory Group (QAG)*	
	Qualification and E2E Sandbox Working Group (QWG)
Upcoming deliverables	• N/A
Latest meeting's agenda items	08 July 2025 • TBC
Agenda items from last meeting	10 June 2025 • SIT & Non-SIT LDSO Qualification Pathways Update • Qualification Approach & Plan • QAD Progress Update • BSC Legacy Assurance • E2E Sandbox Update • IF-47 in UIT Guidance • Qualification Approach & Plan Annex 2 • QTC Updates • Wave 1 QT Readiness • Wave 1 QT Checkpoint and QTC Set guidance • Qualification Artefacts
L3 escalations	None

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Working Group Progress Report

	Migration and Cutover Advisory Group (MCAG)*		
	Migration Working Group (MWG)	**Data Cleanse Working Group (DCWG)**	**Transition & Operational Readiness Working Group (TORWG)**
Upcoming deliverables	• N/A	• N/A	• N/A
Latest meeting's agenda items	3 July 2025 • MWG Update • MWG Backlog	26 June 2025 • Upcoming Data Cleanse Activities • Domestic Premises Indicator • Data Inconsistencies • ESME ID Exception Resolution • Meter Location and Number of Displayed Register Digits Exception Resolution • Data Cleanse Reporting • Data Cleanse Handover • Related MPANs	11 June 2025 • M10/M11 Participant Cutover Plans • Qualification Pathways • Updating ISD at M10 • Service Design Update
Agenda items from last meeting	12 June 2025 • MWG Update • MWG Backlog	29 May 2025 • Upcoming Data Cleanse Activities • Domestic Premises Indicator • Data Inconsistencies • ESME ID Exception Resolution • Meter Location and Number of Displayed Register Digits Exception Resolution • Data Cleanse Reporting	14 May 2025 • M10/M11 Participant Cutover Plans • Timings for Participants Qualification • Updating ISD at M10 • Update on discussions to de-link DIP onboarding and qualification for LDSOs • Outputs from request run through sessions • Service Design Update • Codification of Service Management
L3 escalations	None	None	None

MHHS PROGRAMME
Industry-led, Elexon facilitated

Document Classification: Public

Summary and Next Steps

INFORMATION: Summarise actions/decisions and future MCAG and working group meetings

Chair & Secretariat

5 mins

MHHS PROGRAMME
Industry-led, Elexon facilitated
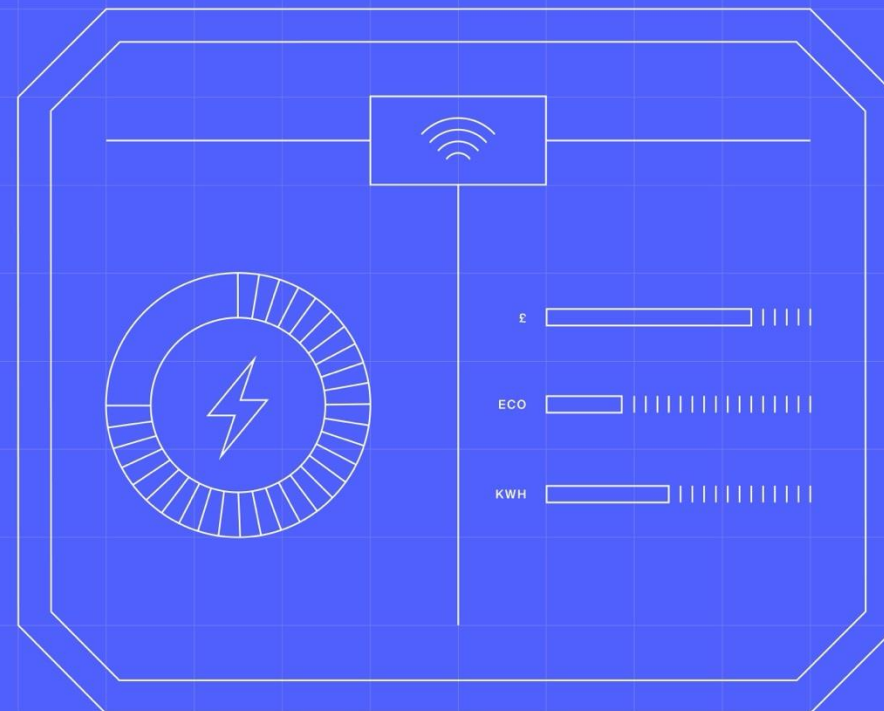
Summary and Next Steps

Next steps:

1. Confirm actions and decisions from meeting
2. Date of next MCAG: **Tuesday 24 July 2025 at 2pm**
3. Dates of next working groups:
   - ➢ Date of next MWG: **3 July 2025**
   - ➢ Date of next DCWG: **8 July 2025**
   - ➢ Date of next TORWG: **9 July 2025**

Upcoming agenda items:

Meeting dates	24 August 2025
Relevant milestones or activities	• M10 Checkpoint Update
Agenda items	• Service Design Update - Elexon • MWG Update • DCWG Updates • TORWG Updates
Standing items	• Headline Report and Actions • Programme Milestones related to MCAG • Top Programme Risks related to MCAG • Programme Updates • Summary and Next Steps

If you would like to propose an agenda item for the MCAG, please contact the PMO@mhhsprogramme.co.uk